



The Clacton Pier Company Ltd

Clacton Pier General Information Statement

Clacton Pier places great importance on the safety of its guests and endeavours to ensure that its high standards are met by all persons visiting the Site. Please assist us in ensuring our Site and its facilities remain a safe place in which to enjoy fun and exciting experiences.

In this statement, the following definitions shall apply

Site: Clacton Pier

Clacton Pier/'Us'/'We': Clacton Pier Company Limited (Company No. 06675051) whose registered office address is at No 1 North Sea, Clacton-on-Sea, Essex CO15 1QX

INTRODUCTION

Clacton Pier is an iconic part of our tourism heritage and steeped with history since it first opened to the public on 18th July 1871.

Clacton Pier is situated on the seafront at the bottom of Pier Gap. The Pier is all mainly on one level with wheelchair access/or ramps to the bars, restaurants, bowling and family entertainment centres.

We have a range of indoor and outdoor entertainment attractions as well as a wide range of food and beverage outlets spread over 6 acres giving a wide variety of choice for all.

Full details of our facilities and opening times can be found on our website www.clactonpier.co.uk

PRE-ARRIVAL

Full details of how to reach us are available on our website www.clactonpier.co.uk. Alternatively, you can plan your journey by car or public transport - our postcode is CO15 1QX for directions.

The Clacton on Sea Railway Station is 0.7 miles (a 10-minute walk). Taxis are available at the station.

The nearest bus stop is Clacton Town Centre which is 2 minutes' walk from Clacton Pier.

CAR PARKING AND ARRIVAL

There is no public car parking at Clacton Pier.

There are various public car parks within a few minutes walking distance. Cars may drop passengers off at the Pier at the bottom of Pier Gap which is all on one level.

Entry to the pier is free of charge with double width automatic entry doors.

MAIN TICKET OFFICE

The main Ticket Office is situated halfway down the Pier just beyond the doors leading from the central concourse to the ride deck.

Seating is situated towards the Pier neck and at various locations around the Pier. The front section of the Pier is enclosed and heated with wheelchair access compliant ramps.

The Lanes Bowling centre, arcades and many of the rides feature flashing lights and accompanying music.

Disabled visitors are advised to view our full Disability Policy published online.

PUBLIC TOILETS

Public toilets and baby changing facilities are located towards the Pier head, all accessible by wheelchair with no steps.

These toilets are open from Easter until October.

Alternative toilets are situated on the ground floor in the Boardwalk Bar. This includes a disabled toilet/baby changing facilities.

Customers who have paid to enter Discovery Bay Adventure Soft Play have access to toilet facilities within that area. This also includes a disabled toilet and baby changing facilities.

CATERING

A variety of accessible catering is offered around the Pier.

ADDITIONAL INFORMATION

Only Assistance Dogs are permitted on the Pier.

We have trained first aiders, please alert a member of staff if you require assistance.

A Defibrillator is located outside the Pier main entrance.

CCTV is in operation at the Pier. Please see our CCTV Policy for full details.

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