



Party Booking Terms and Conditions

By booking a Discovery Bay Party you are agreeing to the following terms and conditions.

Online bookings and payments

The balance is payable in full at time of booking via our website

<https://www.clactonpier.co.uk/book-online/>

Minimum 6 children and maximum 30 children per party – one birthday gift included per booking. If more than one birthday child withing birthday party , please contact Parties Manager on parties@clactonpier.co.uk to assist with additional payment.

Price for the party is **£11.99 per child** up to 7 days in advance of the party date, after 7days till the day of the party price increases to **£14.99 per child**.

Payment of the minimum 6 children required of the time of booking, additional numbers can be added for same price of £11.99 up to 7 days in advance, any days closer to party date , charge £14.99 will apply.

Additional numbers are subject to availability, so please contact parties@clactonpier.co.uk to check the availability.

Meal choices to be given 7 days prior to the party with the child's name and option.

Cancellation of parties

The cost of the party that is agreed will be payable and will be for the number of people confirmed at the time of booking. Additional numbers can be booked by contacting parties@clactonpier.co.uk Once we have the final number this may not be changed, as this will allow us to fully prepare for the food and equipment required. We do request that if a child is ill, we are notified at least 36 hours prior to the party, where possible. If a child does not show and has been paid for, there will be no refund issued.

Please note the management reserve the right to alter the package details or cancel the party at short notice in any unforeseen circumstances or in breach of our terms and conditions.

Health and Safety

The dedicated party host will provide a short briefing at the beginning of the party to demonstrate how the equipment should be used safely. However, personal loss, injury, damage, neglect or involvement to or by you and any other party attendee will not be the liability of The Clacton Pier Company Ltd. Parents/guardians are encouraged to assist younger

children when needed and a minimum of four parents/guardians must accompany a party booking.

Special dietary and allergy requirements

We will ask parents or guardians to carefully consider their child's conditions before agreeing to their involvement in a party. If a child has any allergies or special dietary requirements you must notify us at least 10 days in advance of the party date so we can prepare food accordingly. If we do not receive a notification of specific food allergies or dietary requirements before the party, anyone with an allergy on the day may need to be excluded for safety reasons.

Need some help?

We are here to make sure that your child's special day will run smoothly so if you have any questions or any additional special requirements about any aspect of our birthday parties, please contact us by email parties@clactonpier.co.uk or by calling **01255 421115** and ask for **Angelika or Natasha**.