



Party Booking Terms and Conditions

By booking a Discovery Bay Party you are agreeing to the following terms and conditions.

Payment and booking

The balance is then payable in full at time of booking. Minimum 10 children and maximum 30 children per party.

Price for the party is £11.99 per child up to 7 days in advance of the party date , after 7days till the day of the party price increases to £14.99 per child

Payment of the minimum 10 children required of the time of booking, additional numbers can be added for same price of £11.99 up to 7 days in advance, any days closer to party date , charge £14.99 will apply.

Additional numbers are subject to availability.

Meal choices to be given 7 days prior to the party with the child's name and option.

Cancellation of parties

The cost of the party that is agreed will be payable and will be for the number of people confirmed at the time of booking. If on the day you have less children attending the party, the booking price will still be payable. We will contact you a 8 days before the party to get the final number of children attending the party. Once we have the final number this may not be changed, as this will allow us to fully prepare for the food and equipment required. We do request that if a child is ill, we are notified at least 36 hours prior to the party, where possible. If a child does not show and has been paid for, there is no refund issued.

Please note the management reserve the right to alter the package details or cancel the party at short notice in any unforeseen circumstances or in breach of our terms and conditions.

Health and Safety

The dedicated party host will provide a short briefing at the beginning of the party to demonstrate how the equipment should be used safely. However, personal loss, injury, damage, neglect or involvement to or by you and any other party attendee will not be the liability of The Clacton Pier Company Ltd. Parents/guardians are encouraged to assist younger children when needed and a minimum of four parents/guardians must accompany a party booking.

Special dietary and allergy requirements

We will ask parents or guardians to carefully consider their child's conditions before agreeing to their involvement in a party. If a child has any allergies or special dietary requirements you must notify us at least 10 days in advance of the party date so we can prepare food accordingly. If we do not receive a notification of specific food allergies or dietary requirements before the party, anyone with an allergy on the day may need to be excluded for safety reasons.

Need some help?

We are here to make sure that your child's special day will run smoothly so if you have any questions about any aspect of our birthday parties, please contact us by email discoverybay@clactopier.co.uk or calling **01255 421115**.